

ABSTRACT

Information about a user is completely deleted when the user cancels the service. The receiving means 2 of an information-processing apparatus 1 receives, from an external apparatus 7, service ID data requesting for a specific service, together with user ID data identifying the user and apparatus ID data identifying the external apparatus 7. The storage means 3 stores the user ID data, apparatus ID data and service ID data, in association with one another, in a recording medium 4. The deleting means 5 deletes the apparatus ID data after deleting the service ID data, when the receiving means 2 receives data requesting for deletion of the apparatus ID data, together with the user ID data and apparatus ID data. The transmitting means 6 transmits, to the external apparatus 7, deletion-complete information indicating that the deleting means 5 has completely deleted the apparatus ID data.